

Job Advert

Role: Senior Multiskilled Installation & Commissioning Engineer
Location: London & Home Counties
Salary: £36,000 - £42,000 per annum

About Amthal

Amthal Group is a newly formed independently owned group of established businesses who design, install, maintain, and monitor electronic life safety and security systems.


Amthal Fire & Security (AFS) established 2000 operate from St Albans in Hertfordshire with current sales of £5.5m and 65 team members. Integrated Protection Maintenance Services (IPL) established 2005 operate from Coleshill in Birmingham with current sales of £1.9m and 14 team members. The combined vision of the group is to scale a sustainable and dynamic group of businesses through continuous investment & development in its people.


With ambition to achieve revenue of £12m by 2026 and a mission to provide compliant protection, unrivalled customer experience and professional service. Committed to achieving operational excellence, through empowering and developing, exceptional talent, to maintain our friendly and supportive environment.


Why we think you would love to work with us


At Amthal, we aim to invest and empower you to continue our mission of being one of the nation's trusted commercial fire and security partners whilst maintaining our friendly and supportive culture.


Join our team where your dedication and integrity will be recognised with opportunity and progression whilst ensuring a healthy work life balance. Our success lies in creating a working environment where every individual is motivated to work together and exceed the expectations of our customers. We value our people and will support you to deliver on all aspects of our business with integrity and dedication.

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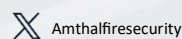
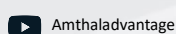
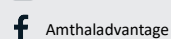
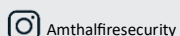
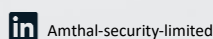
Team member benefits include;

- 9 day working fortnight
- Continuous professional development
- Wellness & Employee Assistance Programme (EAP)
- YuLife – The #1 rated benefits programme
- Death in service insurance
- Salary sacrifice pension scheme
- Quarterly one-to-one check-ins with your line manager
- 25 days' holiday, plus Bank Holidays, increasing to 35 days (1 day extra per annum to 30 days and a further 5 days after 10 years)
- Paid door to door travel
- A company culture that promotes work life balance
- Access to mental health care support
- Team member of the month recognising outstanding contribution
- Annual company day to share successes and strategic plans

About you

You will have a drive and desire to want to learn and grow within a support & customer focused environment. You will have a willingness to want to understand both processes and products so you can fulfil the role at the best of your ability. You will be a great team player with excellent customer facing communication to ensure the most efficient and effective support is delivered to our Key Account customers.

All aspects of the role must be performed in line with the business's values to realise our vision by providing unrivalled customer experience and professional service to our clients. The position requires high levels of self-motivation, organisation and must be performed with integrity and dedication. In return we are committed to empowering and developing exceptional talent, maintaining our friendly and supportive environment to ensure we get it right first time every time.



About the role

In line with Amthal's growth plan we are continuing to expand the installation team. This is a highly rewarding position, joining a strong and dedicated operations team providing a high level of job satisfaction.


The successful candidate must be self-motivated and able to organise themselves, as well as contributing to the operational team, whilst delivering the highest level of customer service to all clients. They should have the ability to carry out the installation as required of fire and or security systems.


Duties & Responsibilities


- Carry out installation and commissioning of electronic fire and or security systems
- Carry out maintenance and repairs if required
- To provide reliable, quality support to our customers at all times
- To have a professional telephone and face to face manor
- Assist customers and regional team with technical issues either on the phone or face to face
- Have a flexible approach to working hours when required
- Provide assistance and training to other Amthal team members as required
- Ensure you operate in line with Amthal's vision mission and values


Skills & Experience


- Must have a high level of experience of our industry
- Excellent technical knowledge of security systems
- Have a systematic/logical approach to tasks & problems
- Ensure all tasks are carried out quickly & efficiently
- Be presentable in person and in vehicle and tools
- Excellent communication and organisational skills
- Be aware of and responsible for the equipment required to complete the necessary works including emergency van stock.
- Understand the need for precise completion of paperwork records of jobs and full use of PDA device.
- Have a polite but assertive telephone manor
- Good knowledge of London and the home counties postcodes
- Good customer service skills ability to motivate staff & colleagues and lead by example
- The ability to think laterally and "out of the box"
- Prompt and consistent time keeping

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Health & Safety Responsibilities

The successful candidate must be able to demonstrate a personal commitment to health, safety and the environment by following:

- Amthal Fire & Security's health & safety policy & procedures
- The health & safety at work act along with all site specific & statutory health, safety and environmental regulations & policies
- Method statements and risk assessments
- Participate & understand tool box talks

About the process

1. Please apply by uploading your CV via our careers page - [Apply now](#)
2. The next step is an informal phone call with one of the team to check in with and confirm that you've read the job description and are a great skills fit
3. You will then receive a telephone interview from the CEO to check you meet the skills requirement for the role along with sharing our values
4. On success of your telephone interview you will then be invited to a face to face interview at our offices with the CEO alongside another senior team member for a more formal interview process
5. We will call you to tell you you're successful before putting the offer in writing and beginning to carry out the usual security vetting and checks as required to work in our industry

We are committed to equality of opportunity for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.

