

Job Description

Role: Senior Fire Fault & Commissioning Engineer
Location: West Midlands
Salary: £40,000 - £45,000 per annum (All travel paid)

About Amthal

Amthal Group is a newly formed independently owned group of established businesses who design, install, maintain, and monitor electronic life safety and security systems.


Amthal Fire & Security (AFS) established 2000 operate from St Albans in Hertfordshire with current sales of £5.5m and 65 team members. Integrated Protection Maintenance Services (IPL) established 2005 operate from Coleshill in Birmingham with current sales of £1.9m and 14 team members. The combined vision of the group is to scale a sustainable and dynamic group of businesses through continuous investment & development in its people.


With ambition to achieve revenue of £12m by 2026 and a mission to provide compliant protection, unrivalled customer experience and professional service. Committed to achieving operational excellence, through empowering and developing, exceptional talent, to maintain our friendly and supportive environment.


Why we think you would love to work with us


At Amthal, we aim to invest and empower you to continue our mission of being one of the nation's trusted commercial fire and security partners whilst maintaining our friendly and supportive culture.


Join our team where your dedication and integrity will be recognised with opportunity and progression whilst ensuring a healthy work life balance. Our success lies in creating a working environment where every individual is motivated to work together and exceed the expectations of our customers. We value our people and will support you to deliver on all aspects of our business with integrity and dedication.

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Team member benefits include;

- Continuous professional development
- Wellness & Employee Assistance Programme (EAP)
- YuLife – The #1 rated benefits programme
- Death in service insurance
- Salary sacrifice pension scheme
- Quarterly one-to-one check-ins with your line manager
- 25 days' holiday, plus Bank Holidays, increasing to 35 days (1 day extra per annum to 30 days and a further 5 days after 10 years)
- A company culture that promotes work life balance
- Access to mental health care support
- Team member of the month recognising outstanding contribution
- Annual company day to share successes and strategic plans


About you


You will have a drive and desire to want to learn and grow within a highly technical and customer facing environment. You will have a high level of technical knowledge within the fire and life safety industry. You will have experience servicing, fault finding and commissioning a wide range of addressable and conventional fire alarm systems. You will have experience in inspiring, engaging and developing a diverse team of engineers. You will be a great team player with excellent interpersonal skills to allow you to build relationships with both internal and external team members.


All aspects of the role must be performed in line with the business's values to realise our vision by providing unrivalled customer experience and professional service to our clients. The position requires high levels of self-motivation, organisation and must be performed with integrity and dedication. In return we are committed to empowering and developing exceptional talent, maintaining our friendly and supportive environment to ensure we get it right first time every time.


A team player who is highly motivated & ambitious, you will have a pro-active work ethic and lead by example, providing support and guidance to your team to ensure you achieve the required levels of customer service & engineering excellence.


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About the role

Reporting directly to the engineering manager, the role is to be the day to day onsite and technical lead within the operations team for our fire and life safety department. Focused on servicing, reactive calls and commissioning. This includes high level commissioning and fault finding various systems. Whilst also being involved in the development of our current engineering team from both a technical and personal level.

Fire Alarm Commissioning: Commissioning of fire alarm systems ensuring compliance and accurate documentation. Size of system ranges between standalone 20 device systems to 500+device systems with multiple networked panels.

Fire Alarm Fault Finding: Utilise your experience and technical ability to fault find on all systems to identify rectification action.

Advanced Knowledge: Have advanced knowledge on system set ups and configuration utilising various software's on a wide variety of panels mentioned below.

Cause and effects programming: Be able to understand and configure cause effects on a wide variety of panels as mentioned below.

Onsite training and development: Onsite training and development of all engineering team members. Working with the engineering manager on training and development plans.


Technical Management: Provide a high level of technical support both to your engineering team as well as the wider business. Ensuring compliance with relevant industry standards and regulations.


Onsite Support & Customer Relationships: Be available to support onsite with service related issues relevant to your team and technical skillset. Look to resolve high level technical issues ensuring we are providing unrivalled customer experience


Quality Assurance: Establish and ensure a high level of quality control procedures and standards to implement within the team. Conduct regular inspections and audits of engineering works to ensure these standards are met. Implement corrective actions to address any non-conformities.


Core Alarm Systems & Products: Gent, Advanced, Ziton, Morley, Kentec


Further knowledge: Air sampling, suppression and smoke ventilation systems.

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About the process


1. Please apply by uploading your CV via our careers page - [Apply now](#)
2. The next step is an informal phone call with one of the team to check in with and confirm that you've read the job description and are a great skill fit.
3. You will then receive a telephone interview from the Group Sales Director to check you meet the skills requirement for the role along with sharing our values.
4. On success of your telephone interview, you will then be invited to a face-to-face interview at our offices with the group Sales Director alongside another senior team member for a more formal interview process.
5. We will call you to tell you you're successful before putting the offer in writing and beginning to carry out the usual security vetting and checks as required to work in our industry.

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Registered office: 1 Executive Park, Hatfield Road,
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FIRE & SECURITY

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